



# WTIA BENEFIT PROGRAM

## CONTACT LIST



Company	Questions About...	Company Contact Info
WTIA Health Program	<ul style="list-style-type: none"> <li>▶ Get information on WTIA medical, vision, dental, life, disability or EAP products</li> <li>▶ Get a quote for the WTIA Association Health Plan (AHP)</li> <li>▶ Get a quote for the WTIA OptiFlex Health Plan (51+ employees)</li> </ul>	<p><b>WTIA Health Benefits Program</b>                      1595 NW Gilman Blvd. Ste 6B,                      Issaquah, WA 98027</p> <p><b>Contact your broker at:</b></p> <p>Company:</p> <p>Name:</p> <p>Address:</p> <p>PH:</p> <p>Email:</p> <p>Or <b>contact WTIA directly at</b>  <a href="mailto:hrbenefits@watech.org">hrbenefits@watech.org</a></p>
WTIA Partnerships	<ul style="list-style-type: none"> <li>▶ Becoming a WTIA member</li> <li>▶ Membership benefits and services</li> </ul>	<p><b>Washington Technology Industry Association (WTIA)</b>                      1595 NW Gilman Blvd. Ste 6B,                      Issaquah, WA 98027                      206-448-3033  <a href="mailto:info@washingtontechnology.org">info@washingtontechnology.org</a></p>
WTIA 401(k) Program	<ul style="list-style-type: none"> <li>▶ 401(k) plan information and quote</li> </ul>	<p><b>401(k) Plan</b>                      WTIA Benefits Program                      1595 NW Gilman Blvd. Ste 6B,                      Issaquah, WA 98027                      206-707-0775  <a href="http://www.washingtontechnology.org/services/401k/">www.washingtontechnology.org/services/401k/</a>  <a href="mailto:401k@watech.org">401k@watech.org</a></p>

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<p>WTIA Business &amp; Personal Lines</p>	<ul style="list-style-type: none"> <li>▶ Business insurance information and proposal</li> <li>▶ Personal insurance information for home, auto, boat, rental, and umbrella, etc. and quote proposal</li> </ul>	<p><b>WTIA Business &amp; Personal Insurance Program</b>                      1595 NW Gilman Blvd. Ste 6B,                      Issaquah, WA 98027</p> <p><b>Business Insurance</b>  <a href="http://www.washingtontechnology.org/services/business-insurance/">www.washingtontechnology.org/services/business-insurance/</a>                      206-707-0750  <a href="mailto:tprice@watech.org">tprice@watech.org</a></p> <p><b>Personal Insurance</b>  <a href="http://www.washingtontechnology.org/services/personal-insurance/insurance@watech.org">www.washingtontechnology.org/services/personal-insurance/insurance@watech.org</a></p>
<p>Cleo</p>	<ul style="list-style-type: none"> <li>▶ Family planning and caregiver support up to age 12</li> </ul>	<p><b>Website</b>  <a href="http://hicleo.com/activate">hicleo.com/activate</a></p> <p><b>Email</b>  <a href="mailto:support@hicleo.com">support@hicleo.com</a></p>
<p>Navia Benefit Solutions</p>	<ul style="list-style-type: none"> <li>▶ HSA/FSA information and set up</li> </ul>	<p><b>New Group Sales</b>  <a href="mailto:sales@naviabenefits.com">sales@naviabenefits.com</a></p> <p><b>Existing Employer Group Questions</b>                      1-866-831-6138</p> <p><b>Individual Employee Questions</b>                      1-800-669-3539  <a href="http://naviabenefits.com">naviabenefits.com</a></p>

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<p>Premera Blue Cross (medical and dental carrier)</p>	<ul style="list-style-type: none"> <li>▶ Benefit information</li> <li>▶ Claim information</li> <li>▶ Find a doctor or dentist</li> <li>▶ Prior Authorizations &amp; appeals</li> </ul>	<p><b>Premera Blue Cross Customer Service &amp; Claims</b>                      1-800-722-1471                      www.premera.com</p> <p><b>Mailing Address:</b>                      P.O. Box 91059 Seattle, WA 98111-9159</p> <p><b>Physical Address:</b>                      7001 220th St. S.W.                      Mountlake Terrace, WA 98043-2124</p> <p><b>Care Management Prior Authorization &amp; Emergency Notification</b>                      P.O. Box 91059 Seattle, WA 98111-9159                      PH: 1-800-722-1471                      Fax: 1-800-843-1114</p> <p><b>Complaints &amp; Appeals</b>                      Attn: Appeals Coordinator                      P.O. Box 91102 Seattle, WA 98111-9202                      Fax: 425-918-5592</p> <p><b>Finding Out-of-State Providers</b>                      PH: 1-800-810-BLUE (2583)                      www.premera.com</p>
<p>VSP (vision carrier)</p>	<ul style="list-style-type: none"> <li>▶ Find a vision provider</li> <li>▶ Vision claim and benefit information</li> </ul>	<p><b>VSP</b>                      1-800-877-7195                      www.vsp.com</p>
<p>Wellspring Family Services (employee assistance program EAP)</p>	<ul style="list-style-type: none"> <li>▶ Consultation services and online resources</li> </ul>	<p><b>Wellspring Family Services</b>                      1-866-704-6355                      www.wellspringeap.org                      Employee username: WTIA                      HR/Supervisor username: WTIA Supervisor</p>

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<p>Metlife (life, supplemental life and AD&amp;D, short-term disability and long-term disability)</p>	<ul style="list-style-type: none"> <li>▶ Life, AD&amp;D, and disability claims and coverage</li> <li>▶ Portability</li> </ul>	<p><b>Metlife</b> 1-800-ASK-4-MET (1-800-275-4638) www.metlife.com</p> <p><b>Life Claims</b> PO Box 6100 Scranton, PA 18505-6100 PH: 1-877-275-6387 Fax: 1-570-558-8645</p> <p><b>Portability</b> 1-866-492-6983</p> <p><b>MetLife Disability Claims</b> PO Box 14590 Lexington, KY 40511-4590 Fax: 1-800-230-9531</p>
<p>Vimly Benefit Solutions</p>	<ul style="list-style-type: none"> <li>▶ Enrollment including adding/deleting employees</li> <li>▶ Eligibility</li> <li>▶ Information changes</li> <li>▶ COBRA</li> <li>▶ Billing and payment</li> </ul>	<p><b>Vimly Benefit Solutions</b></p> <p><b>WTIA AHP:</b> PH: 425-771-7359 Fax: 425-771-1226 wtia@vimly.com</p> <p><b>WTIA OptiFlex:</b> PH: 425-771-7359 lwa@vimly.com</p> <p><b>Mailing address:</b> P.O. Box 6 Mukilteo, WA 98275</p> <p><b>Physical address:</b> 12121 Harbour Reach Drive, Suite 105 Mukilteo, WA 98275</p> <p><b>COBRA Department</b> PH: 206-859-2600 Fax: 206-859-2623 COBRA@vimly.com</p>