

	Optum Virtual Care	Teladoc	AmWell	DOCTOR ON DEMAND	UHC EAP
Program	Quality care without going to the clinic. When you have health concerns, you want answers. But not all concerns need an in-person visit with your doctor. That's where virtual care comes in.	Talk to a doctor, therapist or medical expert anywhere you are by phone or video.	See a doctor or therapist from home, using your phone, tablet or computer.	This is an all-in-one technology and services platform enabling next-generation care. This telehealth option connects members with medical professionals through video communications.	Your Employee Assistance Program (EAP) offers access to personalized support, resources and no-cost referrals. It's confidential one-on-one help from a master's-level specialist.
Access	Integrated with <a href="https://myuhc.com/virtualvisits">myuhc.com/virtualvisits</a> for the best consumer experience  <b>or download the UnitedHealthcare app</b>	Integrated with <a href="https://myuhc.com/virtualvisits">myuhc.com/virtualvisits</a> for the best consumer experience	<a href="https://patients.amwell.com/">https://patients.amwell.com/</a>	<a href="https://www.doctorondemand.com/">https://www.doctorondemand.com/</a>	<a href="tel:1-888-887-4114">1-888-887-4114</a>
Care Availability	Virtual care lets you meet with your doctor by phone or video visit. There's no need to drive or take time off work. All you need is a computer, tablet or smartphone. You can also connect to your doctor and see your health records using the patient portal.	Get answers to your health questions with our fast, convenient, high-quality care—anytime, anywhere.	Many conditions can be treated online and do not require an in-person visit at all. Our providers can treat any of the conditions listed below, and many more. Have a visit today to discuss your condition with one of our providers.	Members connect online for via an app on any device with a front-facing camera. Medical appointments are available on demand or by appointment. Average wait time is 4-7 minutes	No-cost, 24/7 access to support in the moments that matter
Types of Services Provided Under WTIA	<p>Phone visits work well for:</p> <ul style="list-style-type: none"> <li>• Common concerns, like colds, fevers and allergies</li> <li>• Minor injuries</li> <li>• Follow-up care for long-term problems</li> <li>• Prescriptions and refills</li> <li>• Test results</li> </ul> <p>Video visits offer the same benefits as a phone visit plus:</p> <ul style="list-style-type: none"> <li>• A face-to-face meeting with your doctor</li> <li>• A visual exam if an in-person exam isn't needed</li> <li>• The chance to include a family member or friend</li> </ul>	From everyday to complex care, we've got you covered. Connect with a doctor, therapist, specialist or dietitian by phone, video, or app.	Online services to cover all of your healthcare needs, including urgent care, specialty care, and behavioral health.	General medicine, dermatologists, licensed therapists, and psychiatrists.	<p>Managing stress, anxiety and depression</p> <p>Improving relationships at home or work</p> <p>Legal and financial concerns</p> <p>Occupational stress and burnout</p> <p>Addressing substance use issues</p>
How Care is Delivered	Phone or Video	Phone or Video	Online	Online	Phone
Hours	24/7	24/7	24/7	24/7	24/7
WTIA Cost Share	\$0 for conditions such as allergies, bronchitis, eye infections, flu, headaches/migraines, rashes, sore throats, stomachaches. <i>Additional costs may apply for more complex health conditions.</i>	\$0 for conditions such as allergies, bronchitis, eye infections, flu, headaches/migraines, rashes, sore throats, stomachaches. <i>Additional costs may apply for more complex health conditions.</i>	\$0 for conditions such as allergies, bronchitis, eye infections, flu, headaches/migraines, rashes, sore throats, stomachaches. <i>Additional costs may apply for more complex health conditions.</i>	\$0 for conditions such as allergies, bronchitis, eye infections, flu, headaches/migraines, rashes, sore throats, stomachaches. <i>Additional costs may apply for more complex health conditions.</i>	3 free counseling sessions per incident, per year