



WTIA Transition Updates

By Raven Mencias • Oct 12, 2023

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We continue to progress and get closer to the transition to UnitedHealthcare (UHC) effective December 1, 2023 and have additional new information to share.

WTIA/UHC Updates



If you were unable to make it to the WTIA Health Program Transition Webinar or the in-person events you can see the slide deck and recording of the webinar [here](#). Additionally, if you just want the presentation itself you can find a PDF copy [here](#).

Here's what else is new:

- **We now have a pre-member website** that is cobranded (UHC & WTIA) that members can check prescriptions on the Advantage 4-tier formulary and in-network providers with Choice Plus without logging in. Please distribute to current WTIA clients and future prospects: <https://www.whyuhc.com/wtia>
- **Rolling Renewals:** for all new business beginning with effective dates 1/1/2024 we will be offering full 12-month contracts from the effective date for all lines of coverage purchased under WTIA. If a group starts March 1st they will renew March 1st of the next year.
- **Producer Incentive:** producers will receive a one-time \$40 per eligible enrolled employee for each eligible medical group they transition to UnitedHealthcare during the bonus period (12-1-2023 to 12-31-2023). This is for new and renewing groups that come on 12/1.
- **New Business Quoting:** we have had some hiccups internally with our system and getting out new business quotes. We realize the impact this has on your business. We are working to correct the issues to get out quotes ASAP. I assure you that your quotes are in our system and will be issued from oldest received to newest.
- **Time to Connect:** if you want to connect during this 4th quarter or need additional support to sell new business please let us know. We are available to support your team. Contact Raven Mencias at rmencias@watech.org.
- **Correction:** we had included UHC's OnePass Select program as part of renewal/new business materials for the transition to UHC; this program is not effective until 7/1/2024. It has been removed from our flyer and website for now.

The bottom line: thank you for working with us through this transition; I have enjoyed seeing some of you in person and look forward to working with you on selling new business once those quotes are released. If you need anything we're here!

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