

Transition & WTIA Updates

By Raven Mencias • Dec 08, 2023

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Thank you for your continued support of the WTIA Health Program; we value your business and working with you. We have some updates to provide now that renewal is wrapped up and we are looking toward 2024.

Important UHC Transition Updates



The WTIA has completed our renewal work and we want to send a huge thank you to all the producers who worked with us on renewing business! Some important updates as it pertains to the transition:

Cobra: when a group terminates their coverage with WTIA, coverage will also be terminated for any current COBRA participants. Should your group enroll with Vimly under a different Association Health Plan (AHP), COBRA participants should be included on the enrollment census that is provided to the new AHP. There will be no information carried over internally aside from Vimly’s standard COBRA takeover procedures.

Contact the Vimly Cobra Team at cobra@vimly.com or 206-859-2600.

UHC ID Cards: members can login to www.myuhc.com using their SSN# and date of birth to get a virtual ID Card. Registration is easy!

Searching for UHC Providers: UHC uses the First Choice wrap network on top of their Choice Plus network in WA for additional providers including alternative providers. These providers do not come up in a search on our pre-member website: <https://www.whyuhc.com/wtia>. You can download a current list of those providers on our website [here](#).

Prior Authorization Transfer: we have received the pre-authorization report from Premera and UHC has begun that transfer process for most groups. If your client recently renewed; that information may not have been received yet. Members will be able to see any pre-authorization in their myuhc.com portal or they can contact our dedicated CS team at 1-844-287-3116.

Deductible/OOPM Credits: we expect to have the Deductible/OOPM report later this month from Premera. UHC will refund members via a check for services in the month of December if members have met their deductible or out-of-pocket maximum and it was not applied in the claim processing.

Winning With The WTIA AHP



The WTIA Health Program in partnership with UnitedHealthcare (UHC) and our other carrier partners are disrupting the market and bringing a new AHP choice to your clients. The WTIA has received a 30% increase in RFP volume. Over half of these RFPs have been targeted to sell. These targeted groups are priced at 10-15% under the renewal rates. We welcome the opportunity to enroll new business into the WTIA Health Plan.

See how UHC shows up differently when partnering with a trusted Association Health Plan (AHP) like WTIA.

- Dedicated UHC WTIA Customer Service for members: 1-844-287-3116.
- Programs like UHC Rewards and resources available at fingertips using www.myuhc.com including virtual ID cards, plan information, network search, and more. View the [WTIA Health Program Benefits](#) flyer to learn more about all the free programs.
- Largest nationwide network Choice Plus with no referrals required for specialists.
- Local clinical management and account management here in WA; you will get opportunities to meet our UHC team dedicated to making sure your clients get the white glove service they deserve.
- Unlimited virtual visits through UHC designated vendors with primary care covered in full on all of our plans including the HSA plans. See our [WTIA Virtual Options Grid for 2024](#).
- [Vital Medication Program](#) that brings important medications like insulin and epinephrine in the hands of members for FREE.

We’re making it easier to sell business:

- 12-month contracts from your client’s effective date. If your client comes on 2/1/24 they will renew on all coverages 2/1/25.
- No more dual choice matrix. For group’s with 10+ employees choose up to 3 medical plans with no minimum enrollment.
- Contribution percentage reduced to 50% on the employee only premium.
- We can quote more groups. Groups headquartered outside of WA but has a majority of employees in WA, at least 1 employee enrolled in WA, and a WA address qualifies for our program. Clark County HQ groups qualify and as always, groups headquartered in WA with no majority rule qualify.
- Expanded industry code list to include tech and professional service companies that support the tech industry.

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